OEC2.0

OEC 2.0 FAQs

What is OEC 2.0?

OEC 2.0 is the latest solution from OEConnection encompassing leading OEConnection web-based products integrated into a complete parts e-commerce platform.   It provides the most productive, efficient and cost-effective solution for managing your wholesale parts business. OEC 2.0 offers dealerships a single solution for managing replacement parts inventory and trade with other dealerships, body shops, independent repair facilities, and fleets, providing greatly-improved application interoperability and enhanced user productivity.

What if I already have some of these products?

OEC 2.0 will be the comprehensive solution you need to manage your business. If you have D2DLink (or D2DLink Plus), CollisionLink (or CollisionLink Plus), RepairLink with MORE and/or LinkIQ, these solutions will no longer be billed individually, and instead will be part of your OEC 2.0 comprehensive solution. You will continue to receive all of the features and functionality for these existing subscriptions, and any rules or configurations currently set up inside the program will remain intact. No action is required by you to keep the applications working appropriately.

How will I get trained?

Upon enrollment, a member of our Customer Care team will contact you and set up time to provide training for you and your team to most-effectively use the program.

What if I need a training refresher?

Contact our Customer Care team at 888-776-5792, x2 or support@OEConnection.com and we will schedule time to review the solution with you.

Where can I go to learn more?

Visit www.OEConnection.com/OEC2.0 to learn more. Here you'll find a solution overview, customer success stories, a Getting Started Guide, and more.